

## **TERMS AND CONDITIONS**

These terms and conditions (the "Terms and Conditions") govern the use of **ai.weautomation.ca, chathub.weautomation.ca, zinsiai.ca** (the "Artificial Intelligence (AI) / Site"). This Site is owned and operated by Technical & Automation Help Corp. This Site/s is/are ai.weautomation.ca, chathub.weautomation.ca, zinsiai.ca

By using this Site, you indicate that you have read and understand these Terms and Conditions and agree to abide by them at all times.

### **Intellectual Property**

All content published and made available on our Site is the property of Technical & Automation Help Corp. and the AI and/or Site 's creators. This includes, but is not limited to images, text, logos, documents, downloadable files and anything that contributes to the composition of our Artificial Intelligence system (AI).

### **Acceptable Use**

As a user of our Site, you agree to use our Site legally, not to use our Site for illegal purposes, and not to:

- Harass or mistreat other users of our AI and/or Site;
- Violate the rights of other users of our AI and/or Site;
- Violate the intellectual property rights of the AI and/or Site owners or any third party to the AI and/or Site;
- Hack into the account of another user of the AI and/or Site;
- Act in any way that could be considered fraudulent; or
- Post any material that may be deemed inappropriate or offensive.

If we believe you are using our AI and/or site illegally or in a manner that violates these Terms and Conditions, we reserve the right to limit, suspend or terminate your access to our AI and/or Site. We also reserve the right to take any legal steps necessary to prevent you from accessing our AI and/or site.

### **Accounts**

When you create an account on our AI and/or Site, you agree to the following:

1. You are solely responsible for your account and the security and privacy of your account, including passwords or sensitive information attached to that account; and
2. All personal information you provide to us through your account is up to date, accurate, and truthful and that you will update your personal information if it changes.

We reserve the right to suspend or terminate your account if you are using our AI and/or Site illegally or if you violate these Terms and Conditions.

### **Sale of Goods And Services**

These Terms and Conditions govern the sale of goods and services available on our AI and/or Site.

The following goods are available on our Site:

- A.I. Bots and System Management platform.

The services will be paid for in full when the services are ordered.

These Terms and Conditions apply to all the goods and services that are displayed on our AI and/or Site at the time you access it. This includes all products listed as being out of stock. All information, descriptions, or images that we provide about our goods and services are as accurate as possible. However, we are not legally bound by such information, descriptions, or images as we cannot guarantee the accuracy of all goods and services we provide. You agree to purchase goods and services from our AI and/or Site at your own risk.

We reserve the right to modify, reject or cancel your order whenever it becomes necessary. If we cancel your order and have already processed your payment, we will give you a refund equal to the amount you paid. You agree that it is your responsibility to monitor your payment instrument to verify receipt of any refund.

### **Subscriptions**

Your subscription automatically renews, and you will be automatically billed until we receive notification that you want to cancel the subscription.

To cancel your subscription, please follow these steps, just contact the zinsiai team at [info@weautomation.ca](mailto:info@weautomation.ca)

### **Free Trial**

We offer the following free trial of our goods and services: A 30-day free trial that begins when users register for a new account. The free trial includes unlimited access to all documents available on our AI and/or Site.

At the end of your free trial, the following will occur: You will automatically be billed our monthly subscription rate. If you do not want to be billed, you will need to cancel your subscription before your free trial ends.

To cancel your free trial, please follow these steps: Log in to your account and select "Cancel Free Trial" under the "Account Management" tab.

### **Payments**

We accept the following payment methods on our AI and/or Site:

- Credit Card;
- PayPal;
- Debit; and
- Direct Debit.

When you provide us with your payment information, you authorize our use of and access to the payment instrument you have chosen to use. By providing us with your payment information, you authorize us to charge the amount due to this payment instrument.

If we believe your payment has violated any law or these Terms and Conditions, we reserve the right to cancel or reverse your transaction.

### **Refunds**

#### **Refunds for Goods**

All goods sold on our AI and/or Site are non-refundable.

#### **Refunds for Services**

We provide refunds for services sold on our AI and/or Site as follows:

- The services will be fully refunded if the services are cancelled at least 7 business days before the services are scheduled to be provided.

### **Consumer Protection Law**

Where the *Consumer Protection Act*, or any other consumer protection legislation in your jurisdiction applies and cannot be excluded, these Terms and Conditions will not limit your legal rights and remedies under that legislation. These Terms and Conditions will be read subject to the mandatory provisions of that legislation. If there is a conflict between these Terms and Conditions and that legislation, the mandatory provisions of the legislation will apply.

### **Limitation of Liability**

Technical & Automation Help Corp. and our directors, officers, agents, employees, subsidiaries, and affiliates will not be liable for any actions, claims, losses, damages, liabilities and expenses including legal fees from your use of the AI and/or Site.

### **Indemnity**

Except where prohibited by law, by using this AI and/or Site you indemnify and hold harmless Technical & Automation Help Corp. and our directors, officers, agents, employees, subsidiaries, and affiliates from any actions, claims, losses, damages, liabilities and expenses including legal fees arising out of your use of our AI and/or Site or your violation of these Terms and Conditions.

### **Applicable Law**

These Terms and Conditions are governed by the laws of the Province of Ontario.

### **Severability**

If at any time any of the provisions set forth in these Terms and Conditions are found to be inconsistent or invalid under applicable laws, those provisions will be deemed void and will be removed from these Terms and Conditions. All other provisions will not be affected by the removal and the rest of these Terms and Conditions will still be considered valid.

### **Changes**

These Terms and Conditions may be amended from time to time in order to maintain compliance with the law and to reflect any changes to the way we operate our AI and/or Site the way we expect users to behave on our AI and/or Site. We will notify users by email of changes to these Terms and Conditions or post a notice on our AI and/or Site.

### **Contact Details**

Please contact us if you have any questions or concerns. Our contact details are as follows:

(416) 848-7451  
info@weautomation.ca  
162 A Guelph St. 439

You can also contact us through the feedback form available on our Site.

Effective Date: 19th day of July 2023